

# PRIVATE COMPANIES

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*For the past nine years, Carlson Wagonlit Travel has been Albany International Corporation's corporate travel management company. We have always found them to be cooperative, customer service oriented, and focused on overall savings for our company.*

*They have assisted us in negotiating air, car and hotel savings programs as well as closely monitoring our travel policy for company-wide compliance. In addition to these programs, they have responded quickly to any questions we have had with our program.*

*We would highly recommend Carlson Wagonlit Travel to any potential corporate travel account.*

**Rick Carlstrom, Vice President and Controller**

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*Everyone here feels that Carlson Wagonlit Travel does a great job for us.*

**Tim Ullman, Director of Environmental/Health/Safety/Facilities**

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*We have excellent travel policy compliance. Using Carlson Travel is a major reason why we have such a high level of compliance.*

**Joy Coluccio, Purchasing Manager**

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*Our relationship with Carlson enables us to provide our staff with access to Carlson's buying power and great technology. We couldn't be happier.*

**Deb Healey, Travel & Special Services Coordinator**

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**PACE AIRLINES**

*Our headquarters is in Winston-Salem, North Carolina. But, it feels like CWT is right next door. They give us great service, as many of our employees need last-minute travel arrangements.*

**Charlie Creech, Director of Sales**

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*Our travelers have been quite satisfied with Carlson's services and agents in coordinating their air, car rental and hotel needs. We have received active support and accurate reporting for our accounting needs as well. I would recommend Carlson highly to other corporations for their travel and meeting arrangement needs.*

**Ilene LaMalfa, Travel Coordinator**

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*The real value of the Carlson connection is felt when travel plans have to change en route and their office (or the after-hours 800# staff) re-route you to a new destination quickly. For us, Carlson makes it happen."*

**Jim O'Keefe, President & CEO**

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